

Wüest & Partner

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Wüest & Partner's Corporate Values and Code of Conduct towards customers

By rigorously applying our corporate values, the present Code of Conduct of Wüest & Partner is designed to ensure that our conduct towards customers is presented clearly and verifiably. It intentionally refrains from addressing compliance with ethical, social or environmental standards.

Our values

In addition to our striving for excellence, independence is our core corporate value: a consulting firm can only provide analytical, interpretative and consultative services that are objective – and hence trustworthy – if it is truly independent. For us, independence also means that discretion and transparency are not mutually exclusive but are equally important components of the corporate culture.

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| Independence: | To maintain our independence, Wüest & Partner AG's shares are all owned by the partners who are active in the company. |
| Objectivity: | We base all our activities on facts and constantly strive for the greatest possible objectivity. |
| Trust: | The trust which our customers place in Wüest & Partner is a core element in our business relationships, and one we appreciate and cherish. |
| Discretion: | We respect our customers' desire for discretion and observe the confidentiality of figures and information. |
| Transparency: | Wüest & Partner adopts a transparent approach to its customers, especially with regard to the data sources, methods and models it uses. This transparency ends, however, when it comes to protecting our customers' business secrets or confidentiality. |
| Excellence: | We strive for professional and ethical excellence in everything we do. This is founded upon our team's broad and constantly growing knowledge base and on continual improvements to processes and tools. |

Our code of conduct towards customers

We, the staff of Wüest & Partner, are committed to complying with the code of conduct set out below. By doing so we will safeguard our corporate values in our day-to-day business.

Consulting only:	Wüest & Partner does not conduct any transactions of its own on the real estate market, nor does it take an active negotiating role in transaction processes.
Overlapping interests:	We are at our customers' disposal at all times but deliberately do not enter into exclusivity agreements. This means that Wüest & Partner may be acting on behalf of third parties – i.e. also for companies working in the same area as the customer. In doing so, however, it avoids overlapping interests as far as possible. Should an impending conflict of interests be perceived, Wüest & Partner will proceed with the work only if suitable precautions can be taken.
Confidential information:	Wüest & Partner may disclose confidential information within its own corporate group provided this is necessary for preserving its independence, performing its professional services, avoiding conflicts of interest and conducting quality controls. Wüest & Partner complies with legal provisions and observes industry standards.
Impartial assessment:	We respect our customers' opinions and the feedback we receive from them. However, our project-related assessments and recommendations are always based on our own impartial assessments.
Method of remuneration:	All our projects are billed on a lump-sum basis or according to actual work done and expenses incurred. We never work on a commission basis or according to any other performance-based models. Wüest & Partner invoices its customers for its fees and for expenses incurred, charging value added tax at the rate stipulated by law.